

The University of Iowa
HIPAA Privacy Rule
Policies and Procedures

PRIVACY PROTECTION IN AREAS WITH PUBLIC ACCESS

Purpose: To define guidelines and procedures for areas in which client care is provided but there is also public access through tours, or limited access through job shadowing or other community or professional groups.

Policy: Patient confidentiality and dignity must be protected but the University, as a public teaching institution, must provide access to its facilities for educational and informational purposes.

Procedures:

- Tours should be routed away from patient care areas when possible.
- Access to patient information should be inadvertent or incidental.
- Student tours or job shadow experiences should not include access to PHI.